

I'm not a bot



Before making any changes that might cause data loss, create a backup of your iOS device to either iCloud, your computer, or both for extra security—>How to back up your iPhone, iPad, and iPod touch - Apple Support You can update to iOS 18.5 on iPhone XR, XS, SE 2nd or 3rd edition, iPhone 11 and newer: You can update using Software Update in settings For iPhone 8 and iPhone X you can update to 16.7.11 Any iPhone series 6S and 7, and original SE: You can update to 15.8.7 iPhone 5S or 6: Cannot update iOS 13 or higher; only iOS 12.5.7 is available for download iPhone 5: Can update only to 10.3.4 iPhone 5C: Can update only to 10.3.3 iPhone 4S: Can update only to 9.3.6 iPhone 4: Can update only to 7.1.2 If your phone is compatible, just go to Settings/General/Software Update or follow Apple's update support article—Update your iPhone, iPad, or iPod touch - Apple Support ###ARTICLELooking forward to seeing everyone at the Genius Bar tomorrow and discussing our Apple Support options with Deepak5551 and Maynerd69. With iTunes for Windows 10, you can manage your entire media collection in one place. First, check if you are using a certified Lightning to USB cable and try connecting it to different USB ports on your PC. Also, check for any physical damage or debris in the ports that may be preventing a proper connection. Sometimes, restarting both your iPhone and PC can resolve temporary connection issues. Restart your iPhone and then restart your PC, and then try connecting them again. Make sure that your iPhone is running the latest software versions. If possible, try using a different computer, USB port, or USB cable. Also, check for any debris in the charging port on the bottom of your iPhone or iPad. If your computer doesn't recognize your iPhone, you can try resetting your iPhone's settings to their default values. Go to Settings > General > Transfer & Reset > Reset > Reset All Settings. Also, sometimes third-party security software or firewalls can interfere with the connection between your iPhone and PC. Temporarily disable any security software or firewalls and see if that resolves the issue. If you are experiencing an issue not listed here, contact support as they can provide specific troubleshooting steps based on your situation. I've all her messages now! I tried turning off Location Services to see if that will help, but I'm still getting a weird feeling thinking Apple is listening in. Dec 19, 2024 06:39 AM I just had this same problem happen too Records are automatically enabled and didn't select the option manually. Dec 29, 2024 09:37 PM Please help me stop my phone from recording our conversations. iPhone Page content loaded Mar 14, 2025 09:36 PM My iPhone 16 pro wont restart I think it's related to this double phone icon issue. Google this for more info>About this and Fixing this.Google this: double phone icon iphone This thread has been closed by the system or the community team. You may vote for any posts you find helpful, or search the Community for additional answers. iPhone 16 pro double phone icon iPhone My cell phone is not ringing when anyone calls even people in my contacts. How can I fix this?[Re-Titled by Moderator] Windows, Windows 11 (26100) Posted on Dec 28, 2024 07:13 AM Reply Did you mute your sounds? If so, turn off the mute using the unmute button in Control Center. Page content loaded Dec 28, 2024 07:27 AM in response to sondra564 I mute my sound but still not ringing. Did you mute your sounds? If so, turn off the mute using the unmute button in Control Center. Dec 28, 2024 07:28 AM in response to sondra564 Check you are not using this feature How to turn Do Not Disturb on or off on your iPhone - Apple SupportThis support article tells you about vibrate, ring, or silent mode - Select ringtones and vibrations on iPhone - Apple SupportIf you hear no sound or distorted sound from your iPhone, iPad, or iPod touch speaker, read this support article --> If you hear no sound or distorted sound from your iPhone, iPad, or iPod touch speaker - Apple SupportAre you using any Bluetooth audio devices with your phone? If you are, you may need to disconnect them. Dec 28, 2024 07:17 AM in response to sondra564 When my iPhone sends incoming calls directly to voicemail or is disconnected after a ring it might be due to various reasons. This can occur if the recipient's phone is powered off, in a low signal area, or if they have enabled the "Do Not Disturb" mode. Additionally, the contact's number may be blocked or marked as spam. Check your DND status - If you're experiencing issues with notifications or incoming calls, it's important to check your Do Not Disturb (DND) status. On most devices, you can access this setting by going to "Settings" and selecting "Do Not Disturb." Make sure DND is turned off or adjust the settings to allow desired notifications and calls to come through.Check BedTime status - If you're using the Bedtime feature on your iPhone, you can track your sleep patterns and set a schedule for waking up and going to bed. To check your Bedtime status, open the "Clock" app and tap on the "Bedtime" tab. Ensure that your sleep schedule is accurately configured, allowing your device to provide sleep analysis and reminders accordingly.Check your Sound Volume - If you're experiencing low or no sound on your iPhone, it's essential to check your sound volume settings. You can adjust the volume by using the physical volume buttons on the side of your device or by going to "Settings" and selecting "Sounds & Haptics." Ensure that the volume is turned up and not muted.Check your Ringer switch - If you're not receiving any sound notifications for calls or messages, it's important to check the position of your device's ringer switch. Depending on the model of your iPhone, the ringer switch is located on the side or top of the device. Make sure the switch is not set to the silent or muted position.Check Call Audio Routing - If you're having issues with audio during calls, such as not hearing the caller or distorted sound, you should check the Call Audio Routing settings. On an iPhone, you can access this by going to "Settings," selecting "Accessibility," and then "Audio/Visual." Ensure that the audio routing is set to the desired option, such as Bluetooth, speaker, or automatic.Check Auto Answer Calls - If your iPhone is automatically answering calls without your input, it's important to disable the Auto Answer Calls feature. Go to "Settings," select "Accessibility," and then "Touch." From there, disable the "Auto Answer Calls" option to regain control over incoming calls.Check Connection with Bluetooth Audio - If you're having trouble streaming audio from your iPhone to Bluetooth devices, it's crucial to check the Bluetooth connection. Make sure Bluetooth is turned on in the device settings, and try reconnecting your iPhone to the Bluetooth audio device. If the problem persists, you may need to unpair and repair the devices or troubleshoot further using Apple Support resources.Check whether in Headset Mode - If your iPhone seems stuck in headphone mode despite no headphones being connected, it could be a software issue. You can try solving this by cleaning the headphone jack with compressed air or gently inserting and removing headphones a few times. If the problem persists, you may need to seek assistance from Apple Support for further troubleshooting steps or possible repairs. Jan 2, 2025 06:24 AM in response to sondra564 Hi I'm having same issue with my phone, did you resolve this please? This thread has been closed by the system or the community team. You may vote for any posts you find helpful, or search the Community for additional answers. iPhone not ringing for incoming calls

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